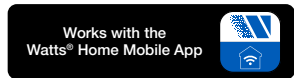


Installation, Operation and Maintenance

Watts® Home Mobile App



⚠ WARNING



Please read carefully before proceeding with installation. Your failure to follow any attached instructions or operating parameters may lead to the product's failure.



Keep this Manual for future reference.



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Before You Begin

Legal

Before using the Watts® Home mobile application, you must agree to the Watts Terms of Use and Privacy Policy. These are available on the Watts.com website.

- <https://www.watts.com/terms-of-use>
- <https://www.watts.com/privacy-policy>

Download the Mobile App

The Watts Home mobile application supports both iOS and Android versions.

iOS: <https://apps.apple.com/us/app/watts-home/id1500497974>

Android: <https://play.google.com/store/apps/details?id=com.watts.home>

Get Started

Welcome to Watts Home!

On the welcome page, select Get Started.



Create Account

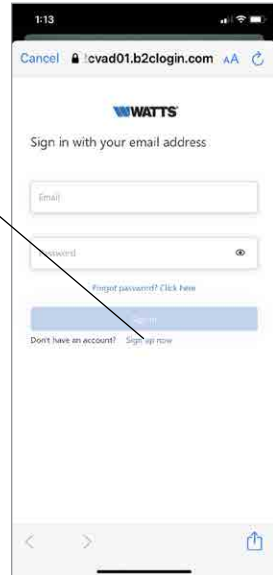
Select “Sign up now” to create a Watts account.

Scroll down to the bottom of the Terms of Conditions and Privacy Policy and select Accept & Continue.

Enter your email address is used to create your Watts account.

To protect your identity, a verification code will be sent your email inbox. Please sent the verification code in the email into the app.

Lastly, please create a password.



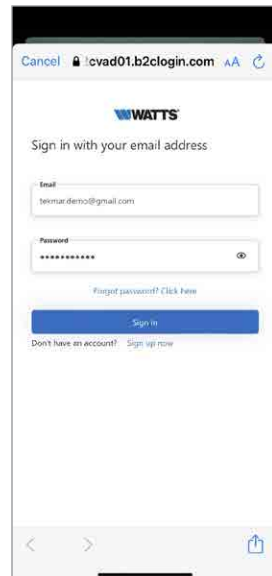
Login

Click the Sign In button to login to the app using your Watts account email address and password.

To protect your identity, please keep your password secret and do not share with other users. Watts technical support will not ask you to share your password.

Watts uses Microsoft Azure for hosting the web and mobile app services. It is normal for a dialog box to appear asking if you wish to use b2clogin.com to login.

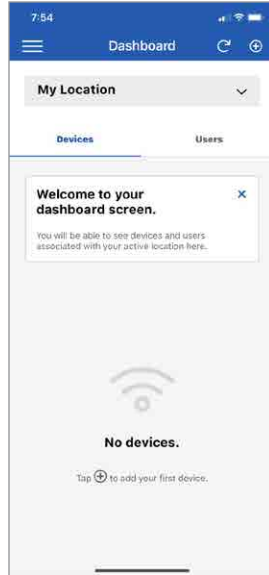
If you forget your password, press “Forgot password”. A notification email will be sent to your account with a link to create a new password.



Locations

The app uses Locations to organize where the thermostats and snow melt controls are installed and which users are able to view, change and receive information.

Start by pressing the  icon.

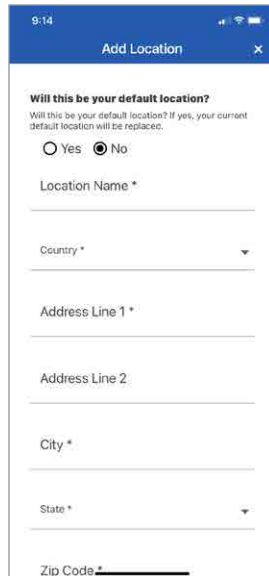


When creating a new location you can assign it to be the default location that loads automatically when the app is launched.

To create a location, enter the following information:

- Location name
- Address
- ZIP or postal code

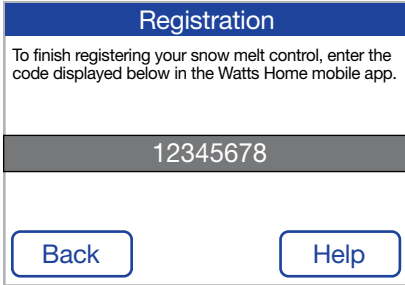
When you create a location, you become the location “Owner”. You can then share this location to other users.



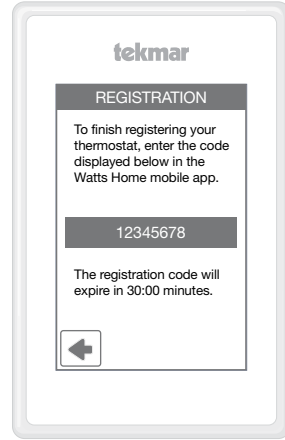
Registering a Device

Step 1

Select the Location that you want to add a device to.



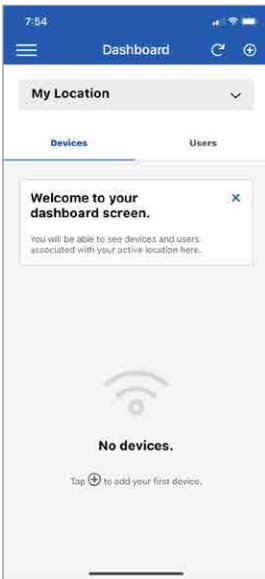
The screenshot shows a mobile app interface with a blue header titled "Registration". Below the header, there is a text box containing the instruction: "To finish registering your snow melt control, enter the code displayed below in the Watts Home mobile app." Below this text is a grey rectangular box displaying the registration code "12345678". At the bottom of the screen, there are two rounded rectangular buttons: "Back" on the left and "Help" on the right.



The screenshot shows a device screen with the brand name "tekmar" at the top. Below it is a grey header titled "REGISTRATION". The main text reads: "To finish registering your thermostat, enter the code displayed below in the Watts Home mobile app." Below this text is a grey rectangular box displaying the registration code "12345678". Further down, it says: "The registration code will expire in 30:00 minutes." At the bottom left, there is a square button with a left-pointing arrow.

Step 2

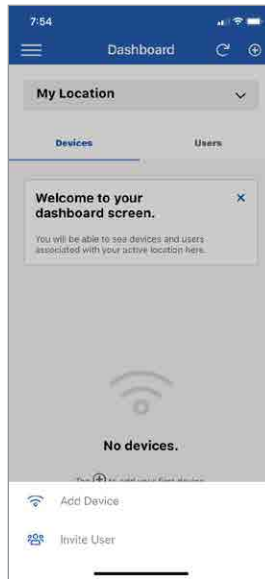
On the thermostat or snow melting control, go to WiFi menu and press Register Device.



The screenshot shows a mobile app dashboard. At the top, the time is 7:54. The header is "Dashboard" with a refresh icon and a plus icon. Below the header is a "My Location" dropdown menu. There are two tabs: "Devices" (selected) and "Users". A notification box says "Welcome to your dashboard screen." Below this, there is a large Wi-Fi icon and the text "No devices." with a subtext "Tap + to add your first device." At the bottom, there are two buttons: "Add Device" and "Invite User".

Step 3

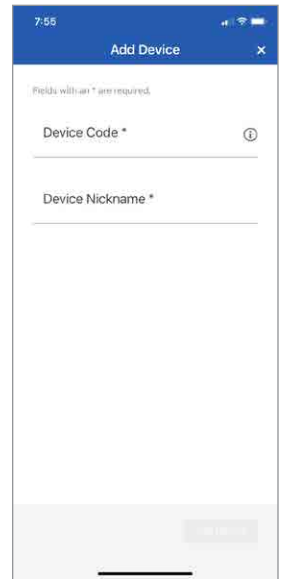
Select the + icon



The screenshot shows the same dashboard as in Step 3, but the "Add Device" button at the bottom is highlighted with a white background and a blue border.

Step 4

Select Add Device



The screenshot shows the "Add Device" screen. At the top, the time is 7:55. The header is "Add Device" with a close icon. Below the header, there is a note: "Fields with an * are required." There are two input fields: "Device Code *" and "Device Nickname *". At the bottom right, there is a "Add Device" button.

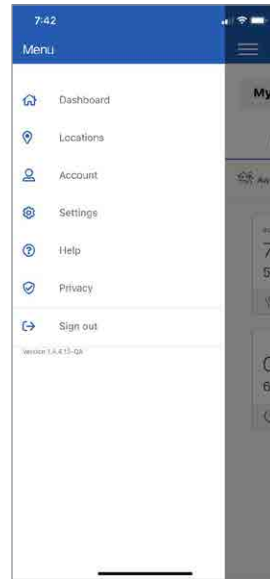
Step 5

Enter the Registration Code from the device, enter a device nickname, then Add Device

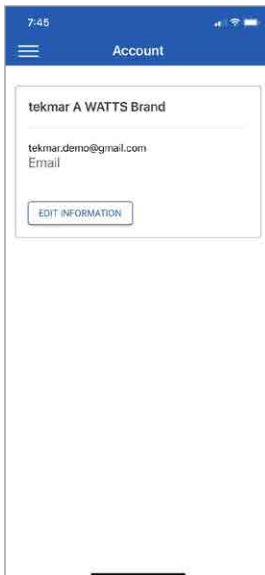
Menu

Select the menu by pressing the ☰ icon.

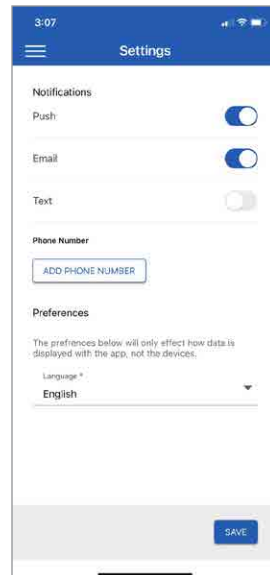
The app version is listed at the bottom of the menu.



Account & App Settings



You can update your personal information by selecting Account



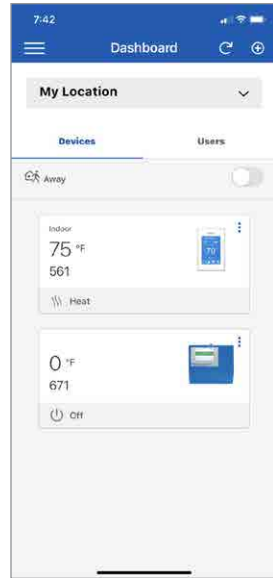
Select your notification and language preferences. Supported langagues include English, Español, Français

Dashboard

The dashboard shows a list of all your thermostats and snow melt controls.

Each device displays its nickname together with a summary of the room temperature and operating mode.

You can change the location by selecting from the drop down list.



Locations

Every user will have at least one building location and in some cases may have several.

The locations shows the number of devices and users.

Selecting the location directs you to the dashboard for that location.

Press the ellipsis icon to rename or delete a location.



Away Toggle

The Away toggle saves energy by reducing the heating setpoints and increasing the cooling setpoints on all thermostats when the location is not occupied.

Press the away toggle to switch between home and away state.



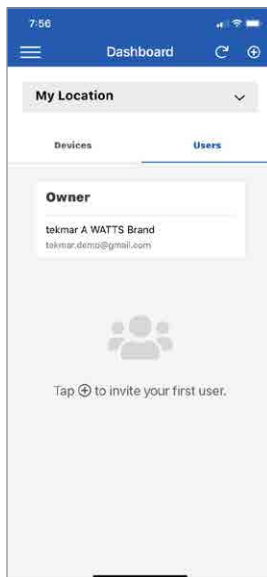
Users

When you register a device, you become the owner account.

The owner can invite other users to join the location. This could be a spouse, child or property caretaker.

Invited users will receive an email in their inbox with instructions to create a Watts account.

Once the invited user has accepted their invitation, their name will be listed on the location users screen.



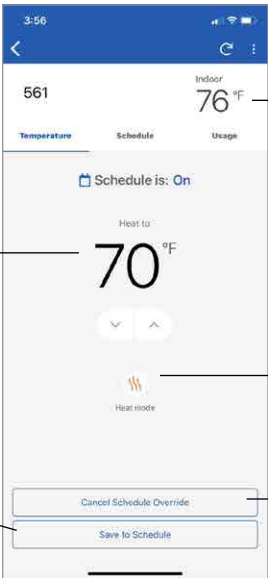
Thermostat

Models tekmar® 561 and SunTouch® SunStat®

Background colors
Gray: not heating or cooling
Orange: heating

Heating setpoint

Save the temperature change to the schedule



Go to device settings

Indoor or floor temperature

Thermostat mode

Cancel the temporary override

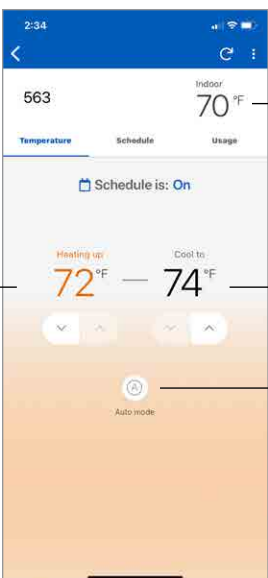
Models tekmar 562, 563 and 564

Background colors
Gray: not heating or cooling
Orange: heating
Blue: cooling

Heating setpoint

Cooling setpoint

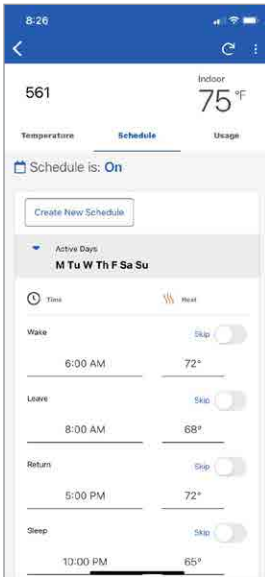
Thermostat mode



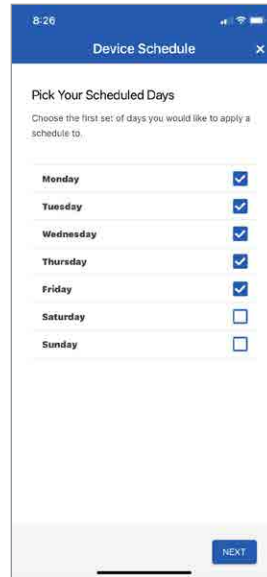
Go to device settings

Indoor temperature

Thermostat



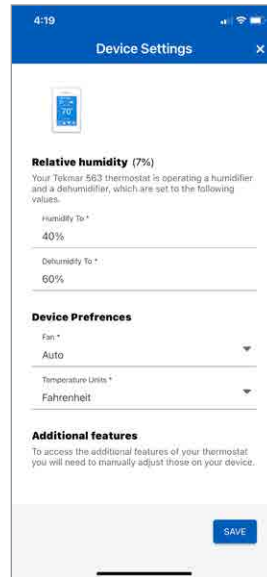
Enter the time and temperatures for your schedule.



When creating a new schedule, the days of the week can be grouped together.



Select Usage to view the weekly or monthly equipment run time.



The Device Settings set the temperature units, fan, relative humidity and floor setpoints.

Snow Melting Control



Slab temperature

Melting temperature

Manual start and stop melting

Technical Data

Communications	WiFi 802.11n, 2.4 GHz, WPA2 encryption
Mobile app	Apple iOS 12 or higher, Android 10 or higher

Need help? Go to our website or contact us.

[Watts.com/support/WattsHome](https://watts.com/support/WattsHome)

tekmarControls.com | tekmar.customerservice@wattswater.com | 1-800-438-3903

SunTouch.com | design@watts.com | 1-888-432-8932



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